# LIONEL D. LYONS

## **EXECUTIVE SUMMARY**

An accomplished goals-oriented, results-driven, and employee-focused executive leader with a successful 35-year career leading and managing in a large and small, multi-faceted organization. Ability to rapidly identify organizational strengths and opportunities, develop strategic partnerships, manage change, and direct complex operations in a fast-paced, high production, and team-oriented work environment.

## **EDUCATION**

### THE OHIO STATE UNIVERSITY, COLUMBUS OHIO

Master of Public Administration

#### NORTH CAROLINA A&T STATE UNIVERSITY, GREENSBORO. NORTH CAROLINA

Bachelor of Arts in Political Science

### PROFESSIONAL EXPERIENCE

#### **CITY OF PETERSBURG**

#### **OFFICE OF THE CITY MANAGER**

### **DEPUTY CITY MANAGER FOR DEVELOPMENT & OPERATIONS**

2018 - 2021

PETERSBURG, VIRGINIA

Responsible for all development and operation functions to include direct oversight of the following departments: Public Works and Utilities, Facilities, Streets, Planning and Community Development, Economic Development, the Regional Public Transit Authority, and Dogwood Trace golf course. Also assisted the City Manager with oversight for the Office of Billing and Collection and Department of Human Resource. Provides support to each area through strategic planning, project management, and complex problem-solving.

CITY OF PHOENIX, ARIZONA

HUMAN RESOURCES DEPARTMENT
SENIOR EXECUTIVE ASSISTANT TO THE CITY MANAGER/
DIRECTOR HUMAN RESOURCES AND EQUAL OPPORTUNITY

2013 - 2014

Reporting directly to the City Manager, managed and led over 125 senior and professional staff responsible for developing, implementing, and administering comprehensive human resources and equal opportunity programs. Provided oversight for the City's programs in the areas of employment, recruitment, compensation and classification, benefits, health and safety, training and development, collective bargaining, and labor-management relations. Collaborated with and provided guidance to the executive team regarding human resources and equal opportunity issues, including hiring, termination, discipline, and training. Worked closely with all bargaining and union groups representing employees. Partnered with volunteer boards and commission to implement policies and programs.

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# CITY OF PHOENIX EQUAL OPPORTUNITY DEPARTMENT

PHOENIX, ARIZONA

DIRECTOR 2008 - 2013

Administered and enforced city ordinances on fair employment, housing, public accommodations, and the city's minority/woman-owned business programs. Led staff responsible for the city's implementation of programs and policies that sought to prohibit discrimination. Oversight for the investigation and resolution of internal and external discrimination complaints. Directed the development of special programs, seminars, and workshops on protected group and diversity issues. Facilitated small and minority development through certification outreach and advocacy programs and services.

# DEVELOPMENT SERVICES DEPARTMENT DIRECTOR

2001 - 2008

Responsible for directing all residential and commercial development services, including plan review, permitting, inspection, and customer service. Peak activity included issuing over 14,000 annual building permits and 160,000 all inspections, equating to an estimated \$55 million in revenue. Administered and enforced city ordinances and codes on building safety and development. Served as stakeholder liaison and representative for senior executives and elected officials to coordinate policy issues related to economic development and housing issues. Led the department staff of nearly 700 with an annual operating budget of \$64 million through a time of peak residential and commercial development in Phoenix.

# EQUAL OPPORTUNITY DEPARTMENT DIRECTOR

1995 - 2001

Administered and enforced city ordinances on fair employment, housing, public accommodations, and the city's minority/woman-owned business programs. Led staff responsible for the city's implementation of programs and policies that sought to prohibit discrimination. Oversight for the investigation and resolution of internal and external discrimination complaints. Directed the development of special programs, seminars, and workshops on protected group and diversity issues. Facilitated small and minority development through certification outreach and advocacy programs and services.

# OFFICE OF THE MAYOR ASSISTANT TO THE MAYOR

1991-1995

Responsible for the review and coordination of economic development and housing issues and office budget preparation and oversight. Liaison with city management staff, elected officials, and external constituents to further the advancement of community issues.

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# OTHER EXPERIENCE & INTERNSHIP

SPEAK2ME L-TRAN, LLC	MANAGING DIRECTOR	2015 - 2018
CITY OF PHOENIX	MANAGEMENT ASSISTANT TO THE CITY MANAGER	1987 - 1991
CITY OF PHOENIX	MANAGEMENT INTERN	1986 - 1987
CITY OF COLUMBUS	ADMINISTRATIVE INTERN	1985 - 1986

# RECOGNITIONS, AFFILIATIONS AND BOARD MEMBERSHIPS

- International City and County Management Associations (ICMA)
- Virginia Local Government Management Association (VLGMA)
- National Forum for Black Public Administrators Board of Directors 2004-2010
- International City Manager Awards for Excellence 2014
- National Speakers Association Arizona Chapter, Former Member
- Certified Toastmaster (CTM) Toastmasters International 1988
- Arizona African American Leadership Economic Development Pillar Unsung Hero Award
   2015
- National League of Cities Cultural Diversity Award Recipient 2013
- Keogh Health Connect Board of Directors 2003-2014
- Lincoln Family Downtown YMCA Board of Directors 2005-2009
- Valley Leadership Board of Directors 1998-2000 and 2004-2006
- First Institutional Baptist Church (FIBCO) Family Services, Inc. Board Chair 2003-2005
- Omega Psi Phi Fraternity, Inc. Life Member
- Great Phoenix Urban League, Life Member
- National Association for Advancement of Colored People (NAACP), Life Member